



Water WORKS

Cygnets newsletter

Welcome to the District!

On September 1, 2011, the Village of Cygnets will transfer all water and sanitary sewer responsibilities to the District. This includes all meter readings, billing, collecting, operations, taps, repairs, emergency needs, OUPS locating, etc. For your convenience, the District has an on-call person, 24-hours per day, 7 days per week who is available for call-outs. The District also has equipment and employees to perform repairs and maintenance work, any time of day.

How to Reach Us

The District's office is located at 12560 Middleton Pike (State Route 582) between State Route 25 and I-75, Bowling Green, Ohio.

- Our mailing address is PO Box 348, Bowling Green, OH 43402
- Our local phone number is (419) 354-9090 and toll-free number is (877) 354-9090.
- Our fax number is (419) 354-9344.
- The District's office hours are 8:00 a.m. to 5:00 p.m., Monday-Friday.
- You can also visit us on the web at www.nwwsd.org

Who do I Call?

dial (877) 354-9090 press

For Utility Billing or Permit Questions	2
For Operations and Maintenance Issues	3
For Engineering and Project Questions	4

Billing Issues

The District offers the opportunity for its customers to pay their utility bills automatically, there are no checks to write, envelopes to address and mail, and no late payment charges. Simply complete an authorization form and your utility bills will be paid automatically. If you have more than one utility account, please complete a separate authorization for each account. Please allow 30 days for processing.

You can also review your bill and make a payment online through the District's website at www.nwwsd.org. The District also accepts Visa, MasterCard, American Express and Discover via telephone.

Ohio Utilities Protection Service ("OUPS")

Before you start a construction or landscaping project, pick up the phone and call Ohio's One Call ("OUPS") agency (at least forty-eight hours before work begins). By making this call, you can save time, money and avoid property damage or personal injury. The service will notify the utility companies who will mark the approximate location of underground utility lines in the work area at no cost to residential customers. YOUR ONE CALL AGENCY number is 1-800-362-2764. For more information, look on the internet at www.oups.org



Cygnet Capital Improvement Plan

- 1 year
- We expect to repair or replace fire hydrants to ensure reliability and safety if needed.
 - Convert and replace older water meters for accuracy
 - Eliminate illegal connections such as downspouts and sump pumps from sanitary sewers.
 - Inspect and repair all hydrant valves.
 - connect Cygnet to the District's waterline supplying Bowling Green water.
 - Remove old water tower

General News

The District has 53 employees who predominately reside in Wood County. You may see some of these faces in the village. They have gray-colored District uniforms and are easily identifiable with our red-colored, District insignia vehicles.

Projects Underway & Upgrades Throughout the County

Sewer Projects

- Stony Ridge-Lemoyne
- West Millgrove

Water Projects

- Upgrades to East Broadway pump station that supplies water to northern Wood County
- Relocate current Rossford pump station

Board Members

John Ault	(township appt.)	Leonard Michaels	(municipal appt.)
John Cheney	(commissioner appt.)	Alex Molner	(commissioner appt.)
John Current	(municipal appt.)	Lyle Schulte	(township appt.)
Bill Hirzel	(commissioner appt.)	Adam Seibert	(municipal appt.)
Melinda Kale	(township appt.)		

The Board of Trustees meets the 1st and 3rd Thursday of each month at 7:30 a.m. to conduct business. These are public meetings and you are invited to attend. The agenda is posted 24 hours in advance of each meeting at our facility. As well, the minutes of each meeting are published on-line.

The WaterShed

You may have noticed our water vending unit machine at our office and also in other locations of the county. For 25¢ per gallon, we offer the reverse-osmosis, nine-step filtering process which eliminates trace impurities to give you better tasting, better quality water.

Sincerely,



Jerry Greiner, Executive Director