

Northwestern Water & Sewer District  
Telephone System Upgrade Information  
June 9, 2009

The District recently upgraded its telephone system during the week of June 8, 2009. The District upgraded to an automated system. When calling, you will be instructed to dial a number for the specific department desired.

To help assist you in locating a specific person or department, the following options are available to you upon hearing the initial greeting:

|                            |           |
|----------------------------|-----------|
| Utility Billing or Permits | Press "2" |
| Operations and Maintenance | Press "3" |
| Engineering and Projects   | Press "4" |
| Accounting                 | Press "5" |
| Company Directory          | Press "6" |

We hope that you find this system easy to navigate. We would love to hear your comments and feedback. Please email your comments to: [district@nwwsd.org](mailto:district@nwwsd.org)

Thank you,  
Jerry Greiner  
Executive Director