



Water WORKS

winter 2012 newsletter

District Operation and Maintenance Rate Increase in Effect

After several weeks of review, the Board of Trustees passed a rate increase for the District's water and sewer operation and maintenance charges.

Water rates will increase by 2%. In addition, we are in the third year of establishing a water line replacement fund, resulting in an additional increase of \$0.53 per 1000 cubic feet in the water volume rate. For a customer who uses 800 cubic feet of usage per month, this results in an increase of \$0.84 per month.

Sewer rates have also increased by 2%, and the third year of establishing the sewer replacement fund results in an additional increase of \$0.88 per 1000 cubic feet in the sewer volume rate. For a customer who uses 800 cubic feet of usage per month, this results in an increase of \$1.13 per month.

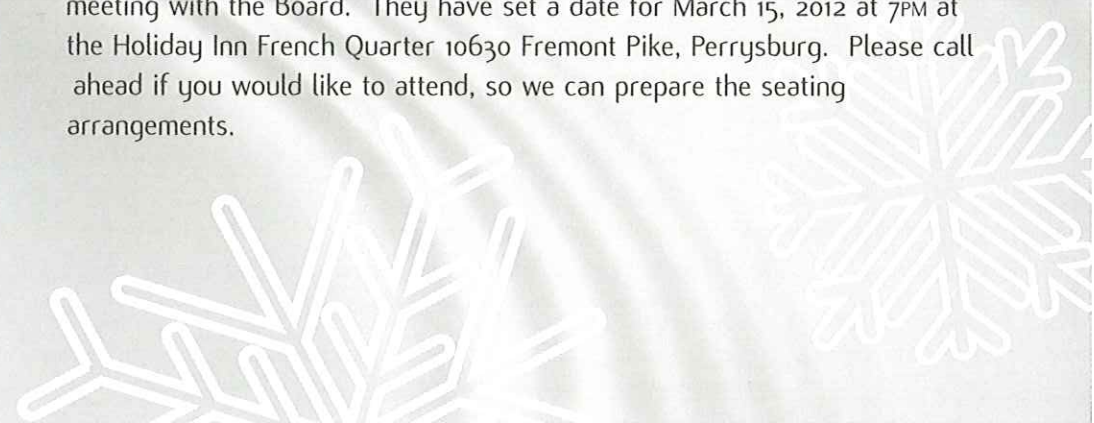
Treatment Provider Rates

The water flow to your property and/or the sewer flow from your property may be provided by another supplier such as the Cities of Toledo, Oregon, Perrysburg, Bowling Green and Fostoria; the Village of Bloomdale or Lucas County. These suppliers have their own expenses and necessary upgrades and thus implement rate increases of their own. The District passes these increases on directly to those who use the services. Toledo, Perrysburg and Bowling Green have implemented rate increases for 2012, and several others are reviewing rates for a possible increase later in 2012.

Please see our website at www.nwwsd.org for a complete summary of these changes.

Annual Customer Meeting

Each year the Board extends a warm welcome to all customers to attend a meeting with the Board. They have set a date for March 15, 2012 at 7PM at the Holiday Inn French Quarter 10630 Fremont Pike, Perrysburg. Please call ahead if you would like to attend, so we can prepare the seating arrangements.



New WaterShed at Stony Ridge!

By April, we should have a new WaterShed vending unit installed and open in Stony Ridge on Rt. 20 at the old Troy Township Hall Building.

Built with a partial CDBG grant, area users can buy reverse osmosis, ultra-violet clean water at only \$.25 per gallon. A nine-step process is used to provide this level of treatment. This is a great way to get great tasting, high quality water at a reasonable price.

Projects Underway & Updates

Water

- Custar-Milton Center
- Cygnet trunk main
- Rossford area clearwell
- Oregon elevated tank participation

Sewer

- West Millgrove sewers
- Bays/Bradner sewers
- Weston sewer plant upgrade
- Rossford replacements
- Pumpstation replacements

Customer Hours

We are open 8:00 a.m. to 5:00 p.m., Monday through Friday, for your needs. You can reach us by calling (419) 354-9090 or toll free 1-877-354-9090, e-mail us at district@nwwsd.org, or visit our website at www.nwwsd.org.

We have recently updated our telephone system to an automated system. When calling, you will be prompted to dial a number for the specific department desired. For Utility Billing or Permit Questions, press 2; for Operations and Maintenance issues, press 3; and for engineering and project questions, press 4. We hope that you find the system easy to navigate. Please call us with any comments or feedback you may have!

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Sincerely,



Jerry Greiner, Executive Director