



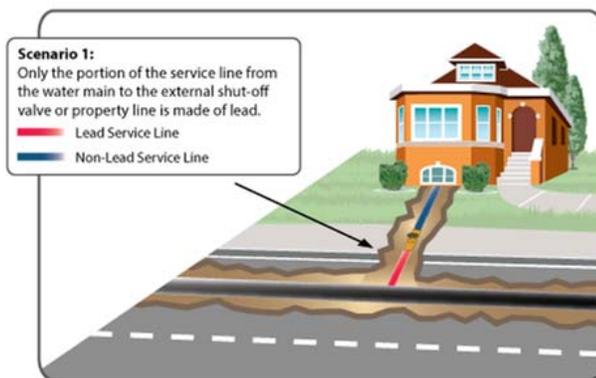
Northwood & Rossford Lead Service Line Elimination/Replacement

Dear Customer,

The Northwestern Water & Sewer District will be starting a waterline project in your neighborhood. The project consists of replacement of 322 lead water services. Our records indicate that your water service lines are made of lead.

Your water is safe for consumption. The District water system is in compliance with all EPA rules regarding lead service lines and is not required to perform this project. We have chosen to proceed to ensure long term compliance and safety of our customers. The District plans to complete its lead remediation project by removing the entire lead service line as a precautionary measure.

In most cases, the lead pipe is only found on the water provider's side of the property line (from the water main to the curb stop valve at the property line). See exhibit below. In most cases, the pipe material on the private property side (after the curb stop valve) is a non-lead material. However, we will not know for certain until work at your property is underway.



If you are aware of a lead service line entering your home, or if you need help in determining the service line material and where it enters your home, please contact us. It may be necessary to have a District employee enter your home to determine the extent of the lead service line. If at some point during construction we find a lead service line on your side of the property line, we will contact you to discuss the next steps.

SCHEDULE

We expect to begin work this summer. A typical installation will involve replacing the lead service line from the water main to the right-of-way with a new meter pit and meter being installed as shown in Exhibit A. This will require a temporary, (typically 3-4 hours) total shut-off of your water.

ADDITIONAL NOTIFICATION OR REPLACEMENT AND TEMPORARY WATER SHUT-OFF

One to three days before your service line is replaced, The District will give you notice using our automated call system and a door hanger. You will need to be sure that your contact information is updated by calling our office or visiting our website (www.nwwsd.org). Look for the "Sign Up For Alerts" link, CodeRED.

After the service line is replaced from the main to the right of way, the water will be turned back on and flushed to remove loose particles in the service line. Once this step is complete, an additional door hanger will be placed on your door to indicate the replacement was finished and water service is restored.

FLUSHING YOUR PIPES

The American Water Works Association recommends you should also flush all interior plumbing the same day or before the next water use following the replacement. The post construction door hanger will have detailed flushing instructions.

QUESTIONS OR CONCERNS

All questions regarding the project will be addressed by District Project Manager, Ray Donald at (419) 354-9090 extension #173 or rdonald@nwwsd.org. There will also be a project inspector from The District on site during construction that will be able to answer your questions. The District will also post additional information at NWWSD.org

YOU MAY NEED AN EXPANSION TANK

When the service line is replaced, a new meter and pit will be installed that contains a backflow device. This device can result in increased pressure within your system. The Ohio Basic Building Code, Plumbing: Section 607, "Hot Water Supply System, Sub Section" 607.3.2, states that: "Where a backflow prevention device, check valve, or other device is installed on a water supply system, a device for controlling pressure shall be installed."

You should contact a plumber to determine the needs for pressure relief in your plumbing. **The District will provide an expansion tank upon request at no cost** to you for installation by you or your plumber.

Thank you for your patience and understanding.

Sincerely,
Northwestern Water & Sewer District

Thomas Stalter, P.E.
Manager of Engineering Services