



System Maintenance Project

White Road Waterline Replacement

The Northwestern Water and Sewer District will be starting a waterline replacement project in your neighborhood within the next several weeks. The White Road waterline replacement project is the third stage of a waterline replacement project in the area designed to improve water service and fire protection.

To complete this project, the Northwestern Water and Sewer District will need to conduct the following work:

- **Install Temporary Water main and services:** The first phase of the White Road waterline replacement project will be to install a temporary water main and temporary services. This temporary line will be installed above ground. The services will be connected to the outside spigot of your house.
- **Replace Existing Waterline:** The second phase of this project will be to install a new waterline where the old water main existed. This will be performed by pipe bursting the old water main to install the new main in its place.
- **Install Water Services and Meters:** Once the new waterline has been installed and tested, the last phase of this project will be to install new water services and meter pits. A new 1" service line will be installed from the new water main to the new meter pit.

We realize that some residents have questions regarding this type of work, and we're committed to answering them. Below are answers to common questions. We also are including ways for you to get up-to-date information about the project. Please check out our website (nwwsd.org-Current Projects section) and The District Facebook page.

When will the project start/end?

The project is expected to begin in early July and be completed by late summer. The District will have a representative on site throughout the construction process to provide you with updates and answer questions you might have.

What is the impact to residents/businesses and roadways?

The project will begin in early July. There will be unavoidable traffic delays during this project. **A 3" temporary water line will also be installed above ground while the pipe bursting is taking place. Caution should be exercised when trimming or mowing around this temporary line. Temporary drive ramps will be installed across driveways so access can be maintained. Additionally, a new meter and pit at the road will be installed with a backflow device. This may require you to install an expansion tank in your plumbing system. The District will provide this device at no cost. You will be responsible for the installation. Information has been included with this letter.**

Will I have to pay for this project?

The cost of this project is \$800,000 for all three projects. Because this project is a District Capital Improvement Project, there will be no requirement for residents to pay additional costs. The project is funded from general revenue maintenance fund.

Will digging occur in my yard or street, and if so, when will it be restored?

The waterline will be installed within the existing right-of-way and in the same location as the old line. Restoration will occur once the project is complete and as weather permits. Any damages to yards, driveways, roads, etc. will be repaired after the water main has been installed. **All property within the road right-of-way is subject to removal for the installation of the waterline system. This includes items like landscaping, invisible fences, sprinkler systems, etc. A District representative can identify the current right-of-way if needed. These items will not be the responsibility of the District or the contractor to replace. While it is our intent to limit damages and removals, it is sometimes necessary.**

Will there be interruptions with my service?

There will be scheduled water service interruptions during this project. You will be notified prior to the scheduled service interruptions. Unfortunately due to the age and condition of the existing waterline, there may also be some unscheduled service interruptions. If it becomes necessary to boil your water, we will notify you with a boil water advisory.

How do I get answers to my specific questions? You can call the District at 419 354-9090 ext. 175 or toll free 877-354-9090 ext. 175 and ask to speak with John Sopko, Project Manager. You can also speak to the District on site representative or contact us on our web site.

The map included shows the limits of the project. Only those residents affected by the project are being notified. If you have neighbors that have not been receiving our correspondences, please refer them to us.

Thank you for your cooperation and patience.

Sincerely,

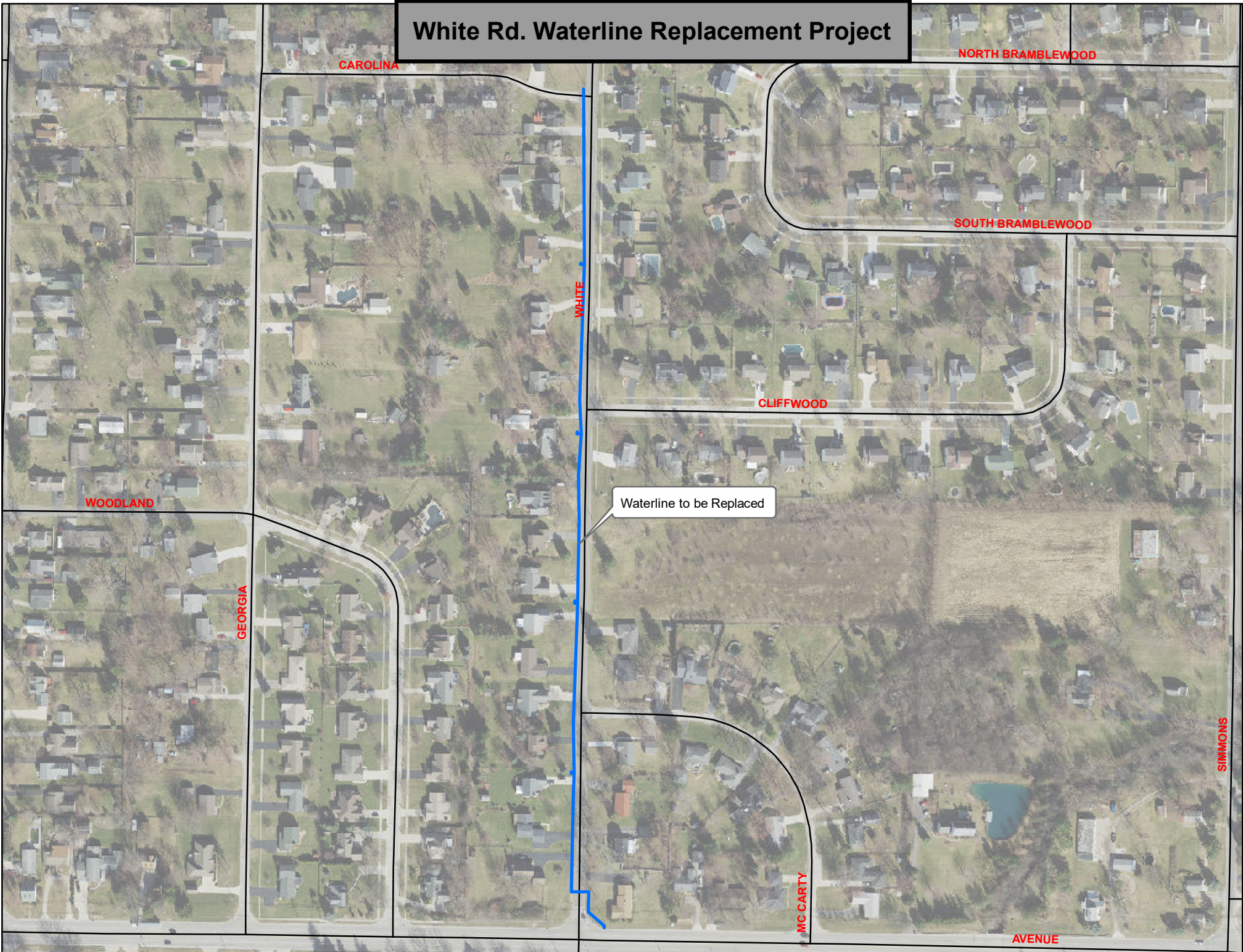


Jerry Greiner

President

June27, 2018

White Rd. Waterline Replacement Project



CAROLINA

NORTH BRAMBLEWOOD

SOUTH BRAMBLEWOOD

CLIFFWOOD

WOODLAND

Waterline to be Replaced

GEORGIA

MC CARTY

SIMMONS

AVENUE

WHITE