



## UPDATE: Northwood & Rossford Lead Service Line Replacement Project

August 16, 2018

Dear Customer,

In June, The Northwestern Water & Sewer District (The District) sent you a letter informing you that your water service line is made of lead, and will be a part of our lead service line replacement project. As part of ongoing outreach efforts, we wanted to keep you updated on the status of the project.

- 1. We want to emphasize, that your water is safe for consumption.** The District water system is in compliance with all EPA rules regarding lead service lines. The District plans to complete its lead remediation project by removing the entire lead service line as a precautionary measure.
- 2. New Project Manager:** Matt Dennis, District Project Manager, is the new point of contact for questions and concerns regarding the project. (419) 354-9090 extension #125 or [mdennis@nwwsd.org](mailto:mdennis@nwwsd.org). Once construction begins, there will also be a District Project Inspector on-site that will be able to answer your questions. The District will also post additional information on our website ([www.nwwsd.org](http://www.nwwsd.org)).
- 3. Schedule:** The contractor has updated the schedule and work is anticipated to start in October. At this time, crews are expected to begin in the Rossford area and reach Northwood by spring of 2019. The entire project will be complete in the fall of 2019. We want to emphasize, construction schedules can change and weather may impact the schedule. We appreciate your patience and understanding in this matter.

For regular updates, please check our website at:

<https://www.nwwsd.org/what-we-do/water/water-facts/lead/>

To view the first lead service line letter go to:

<https://www.nwwsd.org/wp-content/uploads/2018/06/Letter-To-Residents-revised-100Area-Lead-Service-REV4-16-18.pdf>

Thank you for your patience and understanding.

Sincerely,  
Northwestern Water & Sewer District

Thomas Stalter, P.E.  
Manager of Engineering Services