



NORTHWESTERN
THE DISTRICT
WATER & SEWER



WATERWORKS

Volume VIII | Issue XII

Pictured above: The District repairs a waterline in Weston. Did you know as the weather gets colder, the chances for waterline breaks increase? See below for tips on how to protect your family and home during cold weather.

COLD WEATHER & YOUR WATER

While cold weather water issues are not common, they do occur. That is why The District wants you to be prepared before the brutal cold sets in with the following cold weather tips.

Keep your heat on. This is especially important if you own vacant property. Keeping the heat set above 50 degrees is recommended.

Insulate indoor water pipes that are close to exterior walls.

Allow a faucet to drip to relieve pressure & prevent pipes from bursting.

Keep the doors to cabinets with pipes inside them open.

Apply heating tape and/or insulation to water pipes.

In the event of a main waterline break with possible contamination from soils and microbes, The District may issue a boil advisory. Often, these are limited to small areas, in which case notices will be placed on your door. In cases of larger affected areas, we notify customers using the CodeRED automated calling system.

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BUDGET & RATE UPDATE

The District is currently drafting our 2019 budget to determine if a rate change is necessary.



Keep in mind that your water or sewer treatment provider may also increase their rates and this could also impact your bill, depending on where you live. Once finalized and approved by our Board of Trustees, The District will post rate updates on social media and at **NWWSD.ORG**.

REGIONAL WATER

During the month of December, The District will host a regional water meeting to provide an update on the three primary water options for northern Wood County. This meeting will be an update to the regional water meeting we hosted last February.

Please follow us on social media for the latest information about the meeting. The presentation will be posted online for those who are interested and cannot attend.

Visit **NWWSD.ORG** for all of the details.

ANNOUNCEMENTS

District Board of Trustees Meetings are held the second & fourth Thursday of every month at 7:30 a.m. Board meetings are open to the public.

Our office will be closed on Monday December 24 at noon for Christmas Eve, Tuesday, December 25 for Christmas Day and Tuesday, January 1 for New Year's Day.

The District office will also be closed **Monday, January 21 for Martin Luther King Jr. Day**



Mission

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.

CONSTRUCTION CORNER

ROSSFORD - LEAD SERVICE LINE REPLACEMENT - Through April 2019, intermittent lane restrictions are possible in Rossford for waterline replacement. Detailed information available at: NWWSd.org

WESTON WATERLINE REPLACEMENT - Through May 2019, intermittent lane restrictions are possible on Center Street and Euler Road in Weston for waterline replacement.

The above list includes a summary of long-term projects. For the complete list of construction projects, visit:

nwwsd.org



Above: This picture shows District crews assisting the contractor on a Weston waterline project, following a leak which occurred during construction in late October. The District issued a boil notice using our CodeRED automated phone system and through social media. We ask that all District customers update their CodeRED contact information to assure timely notification during emergency incidents. Please visit NWWSd.org to update your information.

ARE YOU CONTAMINATING THE WATER?

Water flows into your home from a series of pipes, but some homes have connections from hoses, sump pump drains, and other devices that can flow backward and cause contamination to the public water system. This is called backflow.

Preventing backflow is a divided responsibility.

The District, in compliance with Ohio EPA (OEPA) standards, has been working on several improvements within our water system to prevent backflow. Next year, The District will be installing backflow prevention devices in some areas of Middleton, Plain and Center Townships.

You as a water customer have the ultimate responsibility for maintaining your plumbing system. By law, you need to make sure you have proper devices to prevent backflow. A special insert has been added to this mailing with details. You can also check our website at NWWSd.org to learn more about backflow prevention.

COLD WEATHER AND YOUR WATER

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We suggest to all of our customers that you update your contact information with CodeRED to be sure we can reach you in an emergency.

If a boil notice is issued, heat your tap water until it reaches a rolling boil and let water boil for one minute. Let the water cool, then pour into a clean container with a cover for storage.

Lastly, The District and Federal Emergency Management Agency (FEMA) also suggest you keep a supply of water on hand in case of an emergency -- at least 1 gallon per day per person for three days.

For questions, you can contact customer service at 419-354-9090 weekdays from 8-5. After emergencies after hours or weekends call us at 419-354-9001. For more information, please go to our website at NWWSd.org.



CONTACT THE DISTRICT

President Jerry Greiner's Blog

THE LEAK

Read it at nwwsd.org

VISIT : 12560 Middleton Pike, Bowling Green, Ohio

MAIL: P.O. Box 348, Bowling Green, Ohio 43402.

HOURS: Weekdays 8:00am to 5:00pm

PHONE: 877.354.9090

EMERGENCY/AFTER HOURS

PHONE: 419.354.9001



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district@nwwsd.org



Northwestern Water and Sewer District



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