



Important Health Notice Lead Service Line Replacement

Dear Customer,

The Northwestern Water & Sewer District replaced a portion of the water service line to your home with plastic pipe. Because the original pipe was made of lead, some lead may have been released into the water during construction. Please take the following steps to minimize your exposure to any lead that may have been released.

Flush all of your faucets using these steps:

1. Remove faucet aerators from all cold water taps in the home.
2. Beginning in the lowest level of the home, fully open the cold water taps throughout the home.
3. Let the water run for at least 30 minutes at the last tap you opened (top floor).
4. Turn off each tap starting with the taps in the highest level of the home. Be sure to run water in bathtubs and showers as well as faucets.
5. Do not consume tap water, open hot water faucets, or use icemaker or filtered water dispenser until after flushing is complete.
6. Repeat this process every 2 weeks for 3 months.

The District has provided a water filter with this letter to be used for drinking and cooking, particularly if you are pregnant or have children under the age of six. The District is also providing a credit on your water bill to cover the cost of excess water used for flushing.

As a reminder, the District recommends the installation of an expansion tank. The District will provide an expansion tank upon request at no cost to you for installation by you or your plumber. Please refer to previous letters and notices for more information regarding expansion tanks.

For more information, please contact:

District Project Manager: Matt Dennis (419) 354-9090 ext. 125

District Inspector: Todd Saums (419) 308-3266

24 Hour Emergency Line: 419-354-9001, Option 4

District Website: www.nwwsd.org/leadproject

Thank you for your patience and understanding.