



Lead Service Notice

Dear Customer,

The Northwestern Water & Sewer District will soon be replacing lead service waterlines on your block.

This work may affect your property on / /

- This work may temporarily affect your water service starting at _____ AM/PM for approximately _____ hours.
- We will be working in public space, but depending on the location of the property line, we may need to dig in a small portion of your yard.
- We will be replacing or reconnecting the pipe in the public space. We will then need to flush your water service pipes. Please open the valve to your outside faucet and make sure the outside faucet is available to us.
- If lead is found on your side of the property line, a District representative will contact you to discuss the next steps for replacement.
- A post-replacement letter will be left at your door after the work has been completed. Please refer to this letter for flushing instructions. A copy of this letter can also be found on the District's website.
- A faucet mount water filter will be left at your door as well. This type of filter will not work with pull-down sprayer faucets. If you have a pull down sprayer faucet please contact the District Project Manager or Inspector immediately and another type of filter will be provided.
- We would also like to remind you that the installation of an expansion tank is recommended. When the service line is replaced, a new meter pit will be installed that contains a backflow device. This device can result in increased pressure within your system. You should contact a plumber to determine the needs for pressure relief in your plumbing. The District will provide an expansion tank upon request at no cost to you for installation by you or your plumber.

For more information or questions, please contact:

District Project Manager: Matt Dennis (419) 354-9090 ext. 125

District Inspector: Todd Saums (419) 308-3266

24 Hour Emergency Line: 419-354-9001, Option 4

District website: www.nwwsd.org

Thank you for your patience and understanding.