



NORTHWESTERN
THE DISTRICT
WATER & SEWER



WATERWORKS

YOU ARE INVITED TO OUR OPEN HOUSE!

SUNDAY, MAY 5 FROM 1 P.M. UNTIL 4 P.M.

Volume IX | Issue IV

OPEN HOUSE MAY 5

This year we are celebrating 25 years of providing water and sewer services in Northwestern Ohio.

You are invited to our annual Open House, Sunday, May 5 from 1 p.m. until 4 p.m. Each year we welcome our customers to visit us to see how your water and sewer services work for you. There is plenty to do from touring our facilities, seeing displays, meeting staff & board members, and a demo from our Ops Challenge team. There will be a presentation featuring the progress of our regional water discussions and more.

We also have bounce houses, fishing derby, tractor pulls and the popular caricature drawings.

New to the fun this year will be a special look at "classic" water and sewer equipment from the Historical Construction Equipment Association.

We will also have two new food trucks, including Olde Tyme Kettle Korn and Freddy's Fries! Mr. Melon will return with slushes! We will also serve our traditional barbecue lunch.

Did we mention there will be door prizes? Be sure to get your tour card at the front entrance to enter.

The best part, it's all FREE! So bring the family and enjoy a great day More info at:

NWWSD.ORG

YARD RESTORATION

Now that spring is here, District crews will be working on repairing yards and sidewalks across the area that have been impacted by work over the winter.

From Rossford to McComb, our coverage area spans over 600 square miles, so it will take some time.

The District works with asphalt contractors to assist with road repairs and are in the process of coordinating those efforts with our construction projects.

Please remember spring weather can be unpredictable, so we ask for your patience in this process.

Questions, contact us at:
419-354-9090 EX. 170.

ADVANCED METERS

Since 2014, The District has been upgrading its nearly 15,000 water meters as a part of our advanced metering infrastructure (AMI).

This benefits you, as well as our meter techs and customer service department. Now, we can all monitor important water usage information with more accuracy.

You may have had some of our meter techs change out the reading devices on your meters. The new reading devices read the meter every hour. What does this mean to you?

(Continued on page 2.)

ANNOUNCEMENTS

District Board of Trustees Meetings are held the second and fourth Thursday of every month at 7:30 a.m. Board meetings are open to the public.

CUSTOMER OPEN HOUSE IS SUNDAY, MAY 5!
WATCH FOR MORE INFO SOON.



Above: The Power of Yesteryear will return this year to our open house.

Mission

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.

Responsible for every drop.

CONSTRUCTION CORNER

CURRENT PROJECTS

LAKE TOWNSHIP – WATERLINE & SEWER INSTALLATION
Through September, watch for shoulder restrictions and construction traffic along Tracy Road from SR 795 to Keller Road for sewer installation. Project complete: September. Project investment: \$520,000.

NORTHWOOD - LEAD SERVICE LINE REPLACEMENT
Through June, crews will be replacing lead service lines throughout western Northwood. Project investment: \$900,000. For more information, go to nwswd.org/lead.

PERRYSBURG TOWNSHIP - SANITARY SEWER REPAIR
Through May, intermittent lane restrictions are possible throughout Perrysburg Township for sewer repair. Project investment \$998,000.

ROSSFORD - SEWER REPLACEMENT
Through June, watch for shoulder restrictions and construction crews on roads north of Eagle Point Road for sewer lining. Project complete: June. Project investment: \$767,000.

For updates on all construction projects, visit:

nwswd.org



Above Photo: Photograph of construction of the new McComb Water Reclamation Facility. Work on this \$8 million investment will continue through late summer of this year.

ADVANCED METERS

Continued from page 1

According to Assistant Customer Service Manager, Pam Bennick, "The hourly readings allow us to pinpoint high usage levels. When usage is high enough, we receive a notification and can reach out to customers."

As a customer, you can monitor your usage hourly on the AquaHawk system. With this free service, you can set up your account to text, email or call if there is high use.

No other water utility in our area has automated meter reading, at least not as advanced as our system," said Bennick.

Keeping the metering system current is a team effort. The District employs four meter techs to maintain the large number of meters and transmitters in our system. Our customer service team monitors usage and lets them know if there are any transmission or meter concerns or high usage so the meter techs can take care of any issues.

If you receive notification like a door hangar or phone call from one of our staff members, please contact us as soon as possible. We may need to perform maintenance on your meter or check for a possible leak. For more information contact us at the number listed below.



The above photograph shows our wireless transmitters that read your meter in real-time.



Pictured left: The District Meter Tech team, Matt Zachary, Don Straub, Anderson Schacht, and Bryan Hardy.

CONTACT THE DISTRICT

President Jerry Greiner's Blog

Read it at nwswd.org

VISIT : 12560 Middleton Pike,

Bowling Green, Ohio

MAIL: P.O. Box 348,

Bowling Green, Ohio 43402.

HOURS: Weekdays

8:00am to 5:00pm

PHONE: 877.354.9090

EMERGENCY/AFTER HOURS

PHONE: 419.354.9001

Web: nwswd.org



district@nwswd.org



Northwestern Water and
Sewer District



[@NWWSW](https://twitter.com/NWWSW)

