

## CUSTOMER SERVICE

The Northwestern Water and Sewer District is open during regular business hours, Monday through Friday, from 8am until 5pm.

The District offers many ways to pay your bill.

**AUTOMATIC PAYMENTS: NWWSD.ORG  
OVER THE PHONE: 1.877.354.9090**

**MAIL: P.O. BOX 348**

**BOWLING GREEN OH, 43402**

**IN PERSON: 12560 MIDDLETON PIKE**

**BOWLING GREEN, OH 43402**

**THIS YEAR, IT IS ESTIMATED TO  
COST THE DISTRICT  
\$28 MILLION TO PROVIDE SAFE,  
CLEAN WATER TO OUR  
CUSTOMERS**

**\$9,200,000**

DEPRECIATION



**\$6,500,000**  
PURCHASED WATER  
& SEWER TREATMENT

**\$7,248,000**

PROFESSIONAL STAFF  
AND BENEFITS

**\$5,500,000**

MAINTENANCE & SUPPLIES  
PROFESSIONAL &  
CONTRACTED SERVICES &  
UTILITIES.

**FOR AN AVERAGE CUSTOMER, IT  
COSTS \$1.25 FOR WATER & \$1.64 FOR  
SEWER TREATMENT A DAY.**

## ABOUT THE DISTRICT

- 74 full time employees
- 20,000 customers
- 11 contract communities for water & wastewater treatment

### WATER

- 458 Miles of water distribution pipe
- 1 Water treatment plant
- 9 Water towers
- 7 Master metered public water systems
- 10 Booster stations
- 4 Ground water tanks
- 3,972 fire hydrants

### SEWER

- 365 Miles of collection network
- 13 Wastewater treatment facilities
- 94 Pumping stations
- 60 Submersible stations
- 19 Wet/dry well configurations
- 5,800 manholes

### FINANCIAL

- Over \$248 million in total assets
- Aa3 Moody's Bond Rating
- GFOA Certificate of Achievement for the past 16 years



12560 Middleton Pike  
Bowling Green, Ohio 43402

[nwwsd.org](http://nwwsd.org)



NORTHWESTERN  
**THE DISTRICT**  
WATER & SEWER

**Responsible for every drop.**



**2020**

[nwwsd.org](http://nwwsd.org)





## THE NORTHWESTERN WATER AND SEWER DISTRICT MISSION STATEMENT

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsible public service, superior customer service and responsible economic growth. We strive to field a skilled respectful and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology

### HISTORY

In 1991, Wood County, together with five municipalities and fourteen townships, petitioned the Court of Common Pleas of Wood County for the establishment of a regional water and sewer district under Chapter 6119, Ohio Revised Code. This group wanted to assume ownership and operation of the water and sewer facilities owned and operated by the County. The Court created the District in May of 1992 and approved a formal plan of operation in September 1993.

The District provides clean, safe drinking water and clean wastewater in Wood, Henry, Hancock and Sandusky counties.

### ADVANTAGES OF A DISTRICT

- Sole focus on water & wastewater.
- Specialists in Water & Sewer Operations.
- Dedicated customer service staff.
- Administrative experience in projects and finance.
- Dedicated resources.
- Long-term water & sewer planning.
- Focused on economic development.
- Established relationships with Environmental Protection Agency and United States Department of Agriculture.
- Environmentally compliant.

### BOARD OF TRUSTEES

- Steve Arnold, Bloom Township
- John A. Cheney, Henry Township
- Brooke Hahn, Troy Township
- Bill Hirzel, Lake Township
- Melinda Kale, Liberty Township
- Leonard Michaels, Rossford
- Doug Miller, Perrysburg Township
- Tim Phillips, Marion Township
- Mark Sheffer, Weston
- Bill Verbosky, Rossford

### HOW BOARD MEMBERS ARE NAMED

A ten-member board oversees The District, with each trustee serving a three-year term. Three of the trustees are appointed by the Wood County Commissioners, three are selected by the township members of The District, and the three are chosen by District municipal members. One member is appointed by the Henry County Commissioners.

