



NORTHWESTERN
THE DISTRICT
WATER & SEWER



Above: Throughout the COVID-19 pandemic, we've continued to provide essential water and sewer service. We thank you for helping to keep our operators safe by staying home. Find out more below about the impact of COVID-19 on The District.

WATERWORKS

Volume X | Issue VI

WATER QUALITY

The EPA requires community water systems to provide Consumer Confidence Reports (CCRs) to our customers. These reports provide information about your local drinking water quality. The CCRs summarize data regarding water sources (e.g., rivers, lakes, reservoirs, or aquifers), detected contaminants, compliance details, and educational information. CCRs are released annually with information from the previous calendar year.

CCRs for our water service areas are available on our website: NWWSD.ORG



Responsible for every drop.

SPRUCE UP FOR SUMMER

POOL FILLING

Your water bill can double when you fill your pool from your hose. Most of our customers will not be charged for the additional use for the portion of the sewer bill because of winter averaging. This billing process is in place to give residential customers a break on sewer charges over the summer months. For more info on pool filling, check out our website.

SPRINKLER SYSTEMS

Before you ramp up your watering efforts, spruce up your irrigation system by remembering
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COVID-19 IMPACT

Like many utilities, government agencies, and businesses, The District continues to assess the impact of COVID-19. While unknowns remain, we want to share how we've adjusted the way we do business to reduce the impact of this pandemic.

Water and sewer are considered critical infrastructure. We wanted to ensure there were no interruptions to service. Before the State orders, The District had already committed to keeping service on for all customers. We continue to work with customers with financial concerns.

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ANNOUNCEMENTS

District Board of Trustees Meetings are held the second and fourth Thursday of every month at 7:30 a.m.. Check NWWSD.ORG for meeting status due to COVID -19 safety requirements.

Happy Father's Day!
Sunday June, 21

The District Office will be closed on Friday, July 3, Independence Day



Mission

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.

CONSTRUCTION CORNER

CURRENT PROJECTS

DISTRICT-WIDE HYDRANT FLUSHING

Weekdays from 8 am until 3:30 pm, crews will be flushing and testing fire hydrants throughout The District. Residents are advised to flush water from taps if water becomes discolored.

ROSSFORD - SEWER REPLACEMENT

Lane restrictions are possible on Dixie Highway from Colony Road to Vineyard Drive for sewer replacement. Project investment: \$150,000.

ROSSFORD - TREE STREETS WATERLINE REPLACEMENT

Through August, lane restrictions are possible on Maple, Oak, Walnut, and Superior Streets. Project investment: \$770,000.

ROSSFORD - SEWER REPLACEMENT

Through June, lane restrictions are possible on Eagle Point Road west of Colony Road for restoration and pavement work. Project investment: \$1.2 Million.

PERRYSBURG TOWNSHIP - AMPOINT WATERLINE REPLACEMENT

Through August, intermittent lane restrictions are possible throughout Ampoint Industrial Park and on Third Street. Project investment \$994,000.

For updates on all construction projects, visit:

nwwsd.org



Above: District crews are in the process of flushing and painting the 3,900+ hydrants around The District.

COVID-19 IMPACT

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Luckily, due to the large geographic area we cover in Northwest Ohio, The District had already established many remote work practices to enhance our employees' productivity. Our SCADA system has been remotely monitoring our water distribution network, wastewater plants, and collection systems for years. Much of our staff is used to working remotely from the field. Our IT department was easily able to provide accounts and to distribute equipment for office staff to keep a safe social distance by working from home.

Because we have other controls in place, the Ohio EPA relaxed some reporting regulations to reduce operator hours. This helped to reduce labor costs. In addition to cutting budget items that will not impact service, our finance team continues to watch for opportunities for state and federal assistance in funding.

In tracking our water usage, while we have noticed an increase in household use, we have seen a decrease in large industrial use.

Considering all of these factors, it is still too early to know if our short-term efforts to save costs will make up for long-term unknown impacts of this crisis. We will continue to share what we know as we move forward.

SPRINKLER SPRUCE UP

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these four simple steps: inspect, connect, direct, and select.

1. Inspect – Check each watering zone for tilted or non-working spray heads. Repair any broken sprinkler heads.
2. Connect – Check sprinklers, pipes, and valves for leaks. Watch for pooling of water in the landscape. Make sure valves are closed, connected, and do not seep water.
3. Direct sprinklers for landscape and lawn only. Avoid sidewalks, driveways, or walls.
4. Select EPA WaterSense Irrigation Controllers when possible.



For more information on sprinklers or pools go to NWWSD.ORG

CONTACT THE DISTRICT

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Northwestern Water and
Sewer District



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