



NORTHWESTERN
THE DISTRICT
WATER & SEWER



Pictured above: New sidewalk installed and grass seed planted in Rossford. We appreciate everyone's patience as we landscape this fall.

WATERWORKS

Volume X | Issue X

PAY ONLINE AND SAVE TIME

The District is encouraging customers to pay online or to drop off payments to avoid late charges on your water and sewer bills. The District has noticed an increase in delays for mail deliveries.

To avoid a delay in receiving your bill from The District, you can sign up for electronic billing to receive email or text alerts when your bill has been processed.

PAYMENT OPTIONS

CREDIT CARD: Customers can choose to pay via credit card. The District has always offered this service to our customers for FREE.

AUTO-PAY: Customers can choose to set up recurring payments so their bill is automatically paid every month from a checking or savings account or a credit card online.

PHONE: to use our 24/7/365 automated phone service, just dial 419-354-9090 Option 8. Please have your District account number and your credit or debit card numbers available. Customers can also pay via electronic check using this method.

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Responsible for every drop.

WAITING FOR THE WATERSHED

The new WaterShed located on the corner of SR 65 and SR 235 in Washington Township was scheduled to open in September. Due to the increased aluminum demand caused by the pandemic, the opening was delayed.

"The dispensing units are made of aluminum and we were forced to wait. Unfortunately, this is not a circumstance we can control," said District Operations Superintendent Dan Wickard. Please follow us on Twitter and Facebook @NWWSD for the updates or check out NWWSD.ORG.

FALL LANDSCAPING

District crews are shifting efforts to landscaping as we head into fall. "This summer heat and extremely dry weather made it a challenge to get grass to grow," according to Simon Gundy, Assistant Superintendent.

"Fall is a great time to restore lawns because temperatures are cooler, there is more rainfall and shorter, brighter days," said Gundy.

The District has many properties to address, therefore, we ask for your patience. If you have additional questions, please call us at 419-354-9090 EX 170.

ANNOUNCEMENTS

District Board of Trustees Meetings are held the second and fourth Thursday of every month at 7:30 a.m. Check NWWSD.ORG for meeting status due to COVID-19 requirements.



Pictured above: Is the new WaterShed open? Check @NWWSD for updates.

Mission

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.

CONSTRUCTION CORNER

CURRENT PROJECTS

DISTRICT-WIDE HYDRANT FLUSHING

Weekdays from 8 a.m. until 3:30 p.m., crews will be flushing and testing fire hydrants throughout The District. Residents should flush water from taps if water is discolored.

PERRYSBURG TOWNSHIP: SEWER LINING

Through December, lane restrictions are possible north of SR 795, west of I-75, and south of the turnpike for sewer rehabilitation. Project investment: \$1.23 million.

MCCOMB -SANITARY SEWER INTERCEPTOR REPLACEMENT

Through December, lane restrictions are possible on Scott Street, north of Oliver Street, for sewer interceptor replacement. Project investment: \$400,000.

For more projects, sign up for our project updates at

NWWS.D.ORG.



Above: Peg Holland, Secretary of the Brown Bag Food Project with Jerry Greiner, District President. Greiner delivered food donated by District employees. The goal was to bring in one can per person, which was achieved. The United Way connected The District to this great local charity.

CHUCK LATTA JOINS DISTRICT BOARD

The District continues to highlight its newest board members. This month, we feature Mr. Charles Latta. Mr. Latta, known as Chuck, was appointed in late August to The District's Board of Trustees by the municipal members of The District. He fills the position left vacant by Leonard Michaels.



Mr. Latta most recently served as mayor of the Village of McComb, in Hancock County. The Village joined The District in 2016. Prior to his public service, he worked for over 35 years as a health care executive, managing clinical and administrative areas for senior living centers throughout the Midwest. Chuck currently resides in the Village of McComb. He will serve a three-year term.

"I feel my leadership experience in the public and private sector, as well as my service on various boards, make me an excellent asset for The District's Board of Trustees," said Latta.

PAY ONLINE AND SAVE TIME CONT. PAGE 1

PAYMENT DROP BOX: Located in the parking lot at 12560 Middleton Pike, Bowling Green, Ohio.

HAVE YOU RECEIVED A NOTICE OF LATE PAYMENT?

Our office remains closed to the public, but we encourage you to call us at 419-354-9090 Option 2 for billing questions or concerns. Regular business hours are weekdays from 8 a.m. until 5 p.m.

The District understands that some customers are experiencing financial hardships caused by the pandemic. Please contact us to discuss your account with a representative. Assistance may be available for some customers through The District/Salvation Army Pay It Forward Program. Contact 419-352-5918 to see if you qualify for assistance. For more information on our billing options go to NWWS.D.ORG.

CONTACT THE DISTRICT

VISIT : 12560 Middleton Pike,

Bowling Green, Ohio

MAIL: P.O. Box 348,

Bowling Green, Ohio 43402.

HOURS: Weekdays

8:00am to 5:00pm

PHONE: 877.354.9090

EMERGENCY/AFTER HOURS

PHONE: 419.354.9001

Web: nwwsd.org



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Northwestern Water and
Sewer District



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