



System Maintenance Project

McComb Waterline Replacement Project

The Northwestern Water and Sewer District will be starting a waterline project in your neighborhood within the next several weeks. This important project will improve water service and increase fire protection in the area. This will be completed by replacing an existing aged waterline.

To complete this project, the Northwestern Water and Sewer District will need to conduct the following work:

- **Replace Existing Waterline** The first phase of this project will be to install a new waterline where an existing waterline currently exists.
- **Install New Meters and Pits** Once the new waterline has been installed and tested, the next phase of this project will be to install new water services and meter pits. A new 1" service line will be installed from the new water main to the new meter pit. These will be installed at the road right-of-way.

We realize that a project of this scope often raises a lot of questions, and we're committed to answering them. Below are answers to questions that you may have. We also are including ways for you to get up-to-date information about the project in person and on the phone. Please check out our website (nwwsd.org-Current Projects section) and District Facebook page.

When will the project start/end?

This portion of the project is expected to begin in November and be completed by the spring of 2021. The District will have a representative on site throughout the construction process to provide you with updates and answer questions you might have.

What is the impact to residents/businesses and roadways?

The project will begin in November 2020. There will be unavoidable traffic delays during this project. **Additionally, a new meter and pit at the road will be installed with a backflow device. This may require you to install an expansion tank in your plumbing system. The District will provide this device at no cost. You will be responsible for the installation. Information has been included with this letter.**

Will I have to pay for this project?

The cost of this project is \$600,000. Because this project is a District Capital Improvement Project, there will be no requirement for residents to pay additional costs. The project is funded from general revenue maintenance fund.

Will digging occur in my yard, and if so, when will it be restored? The waterline will be installed within the existing right-of-way. Restoration will occur once the project is complete and as weather permits. Any damages to yards, driveways, roads, etc. will be repaired after the water main has been installed. **All property within the public right-of-way is subject to removal for the installation of the waterline system. This includes items like landscaping, invisible fences, sprinkler systems, etc. A District representative can identify the existing ROW if needed. These items will not be the responsibility of the District or the contractor to replace. While it is our intent to limit damages and removals, it is sometimes necessary.**

Will there be interruptions with my service?

There will be scheduled water service interruptions during this project. You will be notified prior to the scheduled service interruptions. Unfortunately due to the age and condition of the existing waterline, there may also be some unscheduled service interruptions. If it becomes necessary to boil your water, we will notify you with boil water advisory.

How do I get answers to my specific questions? You can call the District at 419 354-9090 ext. 175 or toll free 877-354-9090 ext. 175 and ask to speak with John Sopko, Project Manager. You can also speak to the District on site representative or contact us on our web site.

The map included shows the limits of the project. Only those residents affected by the project are being notified. If you have neighbors that have not been receiving our correspondences, please refer them to us.

Thank you for your patience and understanding.

Sincerely,

John C. Sopko
Project Manager
October 8, 2020



