



# COVID RELIEF

FINANCIAL HELP FOR THOSE IMPACTED BY COVID-19  
Available through Great Lakes Community Action Partnership

## WATERWORKS

Volume X | Issue XII

CARES Act financial assistance is available for past due mortgage, rent, and water and sewer utility payments. Income eligibility guidelines apply. Contact Great Lakes Community Action Partnership at 1.800.775.9767 or go to [NWWSO.org](http://NWWSO.org) for more.

### COLD WEATHER & YOUR WATER

While cold weather water issues are not common, they do occur. That is why The District wants you to be prepared before the brutal cold sets in with the following cold weather tips.

Keep your heat on. This is especially important if you own vacant property. Keeping the heat set above 50 degrees is recommended.

Insulate indoor water pipes that are close to exterior walls.

In extreme cold, allow a faucet to drip to relieve pressure & prevent pipes from bursting.

Keep the doors to cabinets with pipes inside them open.

Apply heating tape and/or insulation to water pipes.

In the event of a main waterline break, The District may issue a boil advisory. Often, these are limited to small areas, in which case notices will be placed on your door. In cases of larger affected areas, we notify customers using the CodeRED automated calling system.

Continued on page 2.

### 2021 BUDGET & RATES

The District is currently drafting the 2021 budget based upon our anticipated expenses for next year. Our budgets will determine if a rate change is necessary.

Keep in mind that your water or sewer treatment provider may also increase their rates and this could also impact your bill, depending on where you live.

Once finalized and approved by our Board of Trustees, generally during a December Board Meeting, the rate updates will be posted in next month's newsletter, on social media, and at [NWWSO.ORG](http://NWWSO.ORG).

### BOARD UPDATE

This December and January, The District's Board of Trustees will make several important decisions for the year ahead and beyond. In December, during regular meetings, the board will discuss and approve both the 2021 budget and rates. In January, the Board will also vote on reappointments of current members and newly appointed members. At this time, one new board seat is expected to be appointed by member municipalities. We invite you to watch or listen in to our meetings via teleconference, for more go to [NWWSO.ORG](http://NWWSO.ORG).

### ANNOUNCEMENTS

**District Board of Trustees Meetings** are held the first & third Thursday in December at 7:30 a.m. You're invited to join us via teleconference.

Our office will be closed on Thursday December 24 at noon for Christmas Eve, Friday, December 25 for Christmas Day and Friday, January 1 for New Year's Day.

The District office will also be closed Monday, January 18 for Martin Luther King Jr. Day



#### Mission

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.

## CONSTRUCTION CORNER

### MCCOMB -SANITARY SEWER INTERCEPTOR REPLACEMENT

Through December, lane restrictions are possible on Scott Street, north of Oliver Street, for sewer interceptor replacement. Project investment: \$400,000.

### MCCOMB -WATERLINE REPLACEMENT

Through January, expect lane restrictions and possible service interruptions on South Main Street, between Park Drive and Liberty Street, on Todd Street, near the railroad tracks, and on West Cooper Street between Pleasant Street and Rader Road. Project investment: \$600,000.

### PERRYSBURG TOWNSHIP: SEWER LINING

Through December, lane restrictions are possible on various streets north of SR 795, west of I-75, and south of the turnpike for sewer rehabilitation. Project investment: \$1.23 million.

### WESTON -WATERLINE REPLACEMENT

Through January, lane restrictions are possible on Main Street between Cherry Street and Evon Lane. Project investment: \$225,000.

The above list includes a summary of long-term projects. For the complete list of construction projects, visit:

[nwwsd.org](http://nwwsd.org)



Above: Sewer work on Scott Street in McComb. We thank the community for your patience as we continue to make improvements to the water & sewer system in McComb.

## SYSTEM DEVELOPMENT FEES

When new developments connect to water and wastewater systems, those new customers often benefit from the infrastructure that existing customers have already paid for through their bills. In other cases, the addition of new customers creates the need to build additional capacity, like treatment facilities, storage, pumps, and water towers. To ensure that new connections pay for the infrastructure costs they will use, The District charges a one-time System Development Fee (SDF). These fees are in addition to other connection fees or tap fees, which pay for the cost of physically connecting the new customer or development to the system.

The District recently reassessed its water and sewer systems and recalculated our SDF formula.

If you are planning on building, feel free to contact us with any questions. You can also check our website at [NWWSD.ORG](http://NWWSD.ORG) to learn more about these fees.

## COLD WEATHER AND YOUR WATER

*Continued from page 1*

We suggest to all of our customers that you update your contact information with CodeRED to be sure we can reach you in an emergency.

If a boil notice is issued, heat your tap water until it reaches a rolling boil and let the water boil for one minute. Let the water cool, then pour it into a clean container with a cover for storage.

Lastly, if you are a "snowbird" or plan to be away from your home longer than a month and will not need water service, you have the option to shut off service to your home. Shutting off your water is free, plus you can avoid minimum fees and leaks. Please contact us at least three days in advance if you would like your water shut off.

For questions, you can contact customer service at 419-354-9090 weekdays from 8-5. For weekend or holiday emergencies, call us at the after hours numbers listed below, or go to our website [NWWSD.ORG](http://NWWSD.ORG).

## CONTACT THE DISTRICT

**VISIT :** 12560 Middleton Pike

Bowling Green, Ohio

**MAIL:** P.O. Box 348,

Bowling Green, Ohio 43402.

**HOURS:** Weekdays 8:00am to 5:00pm

**PHONE:** 877.354.9090

**AFTER HOURS PHONE:**

**Wood County:** 419.354.9001

**McComb:** 419.422.2424

**Henry County:** 419.592.8010



NWWSO.org



district@nwwsd.org



Northwestern Water and Sewer District



@NWWSD



Northwestern Water and Sewer District