



NORTHWESTERN
THE DISTRICT
WATER & SEWER

WATERWORKS



Above: Students from Lake Middle School's 7th -grade science class use WATER Grant funds from 2020 to learn about the global usable water supply. Congratulations to our 2021 Grant recipients listed in the article below.

Volume XI | Issue III

WATER GRANTS

The District recently awarded four local schools over \$3,800 in grant funding. Water And Environment Teacher Education Resources (WATER) grants assist educators by providing direct funding to help local students learn about the importance of water. Receiving District WATER grants are:

Elmwood Middle School
Eastwood High School
Otsego High School and
Elementary
Rossford Elementary School
Northwood Local Schools

According to District President Jerry Greiner, "This past year has been a challenge for educators and we hope the WATER grant program can provide them with additional assistance in teaching local students to learn about our number one natural resource, water."

The District WATER Grant program has been helping educators teach children about water since 2014.

If you are a local educator interested in applying for a District WATER grant, please contact Theresa Pollick at tpollick@nwwsd.org or 419-354-9090 to be added to our list. The annual call for applications begins each year in December.

COVID UPDATE

The District continues to provide reliable, high-quality water and sewer services throughout the pandemic. Here is an update on some changes in place due to the pandemic.

CUSTOMER SERVICE HOURS

We remain dedicated to serving you. We invite you to call our customer service operators Monday through Friday from 8 a.m. until 5 p.m. We are ready to assist with billing or water and sewer service questions.

To protect our essential staff, our buildings remain closed to the public. Payments can be dropped off at The District's main office in our drop box. Envelopes are available at the door.

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RESTORATION

Once the weather allows, crews will begin to repair yards and sidewalks across The District that have been impacted by work over the winter. Our coverage area spans over 1,200 square miles, so this work will take us some time.

The District also teams up with asphalt contractors to assist with road repairs and we are in the process of coordinating those efforts.

We ask for your patience as we work out the details. Questions, contact us at 419-354-9090 EX 170.

ANNOUNCEMENTS

District Board of Trustees Meetings are held the second and fourth Thursday of every month at 7:30 a.m.

Join us via teleconference, go to NWWSD.org.

THE DISTRICT CUSTOMER OPEN HOUSE REGULARLY SCHEDULED FOR MAY IS POSTPONED.

Mission

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.



March 15-21, 2021

Fix a Leak Week

EPA WaterSense

Responsible for every drop.

CONSTRUCTION CORNER

Watch for updates on projects in your neighborhood as we frequently provide information on our website and social media.

CURRENT PROJECTS

PERRYSBURG TOWNSHIP WATERLINE REPLACEMENT

Through March, lane restrictions and water service interruptions are possible on North and South Bramblewood, Bridgewood, and Cliffwood Streets for waterline replacement. Project complete: April 2021. Project Investment: \$1.5 million.

PERRYSBURG TOWNSHIP SEWER LINING

Through July, lane restrictions are possible in Perrysburg Township north of SR 795, west of 75, and south of the turnpike, for sewer rehabilitation. Project complete: August. Project investment: \$1,230,000

DISTRICT-WIDE: VALVE MAINTENANCE

Crews will be performing waterline maintenance throughout The District. This type of work involves turning valves, which may cause water to become discolored. Residents are advised to flush their taps if this occurs.

DISTRICT-WIDE: BULK WATER REPLACEMENT

The District is upgrading all bulk water stations. Stations may experience short-term service outages. Notice will be given before outage.

For updates on all construction projects, visit:

nwwsd.org



Above Photo: Waterline work in Weston is complete, but crews will be back this spring on this and other projects throughout the area for restoration and paving. We appreciate your patience as we wait for the return of warmer weather.

COVID UPDATE (CONTINUED)

OTHER PAYMENT OPTIONS

The District continues to experience delays for mail deliveries. To avoid delays in receiving or paying your bill, you can sign up for electronic billing. This will allow you to check your account balance and avoid late penalties.

The District also offers other payment options including payment by credit card. This is a free service with no transaction fees. Auto-Pay is also a popular option as payments are automatically paid directly from a checking or savings account.

Our automated phone service can easily walk you through paying your bill using your account and credit or debit card 24/7/365. For more information go to our website NWWSD.ORG.



FIX A LEAK: CHECK YOUR TOILET FOR LEAKS

**A TOILET LEAK CAN USE
140 GALLONS AN HOUR!
IN ROSSFORD, THAT MAY COST YOU AROUND
\$33 A DAY OR \$230 A WEEK!**

The biggest source of leaks inside the home is the toilet. Valves and seals can erode over time in the water, causing slow leaks you can't hear. You can use food coloring to make sure your toilet doesn't have a silent leak. First, flush. Once the tank is filled, put a few drops of food coloring into the tank. Wait 10 minutes and check the bowl. If the bowl water is colored, you might have a leak.

The District also offers a FREE online service called AquaHawk to help you catch water leaks before they cost you a bundle. Go to NWWSD.ORG for more on how to sign up.

CONTACT THE DISTRICT

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Bowling Green, Ohio

MAIL: P.O. Box 348,

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HOURS: Weekdays

8:00am to 5:00pm

PHONE: 877.354.9090

EMERGENCY/AFTER HOURS

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Northwestern Water and
Sewer District



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