



NORTHWESTERN  
**THE DISTRICT**  
WATER & SEWER



# WATERWORKS

## CERTIFICATE OF ACHIEVEMENT OF EXCELLENCE

Volume XI | Issue IV

*The District is excited to let you know about our recognition for our annual financial report. Our mission includes a commitment to sound financial management and we have achieved this high standard for seventeen years straight. More on this award below.*

### WE ALL BENEFIT FROM GOOD BUSINESS

Besides county governments, other political subdivisions benefit from each new employer that moves in. The District provides water and sewer services, and new businesses connect to our systems. These companies pay real estate taxes that benefit the county plus local school districts. If the employees in those businesses pay a city income tax, that benefits local political subdivisions.

There are many winners when a business builds a new site and employs people. While we lose valuable farm ground, agriculture remains the largest business in this area of Ohio.

The water and sewer use of any new corporation varies depending on the type of business. For example, warehouses use little water, but their employees do need water to drink and handle hygiene needs. Other businesses use water in their processes. Most new businesses need water for fire protection.

The District continues to work with our local businesses and regional economic development partners. Why? The benefit of economic and residential growth to The District varies by the type of user, but we (and you as a customer) should be glad to have them all. Additional customers help minimize rate changes, even when overall water usage varies little.

**Responsible for every drop.**

### DO I NEED WATERLINE INSURANCE?

The District has been made aware of third-party companies offering insurance to cover waterlines in your home. While these companies are legitimate, The District does not require or mandate our water or sewer customers to carry this type of insurance. When it comes to home ownership, you are responsible for maintaining waterlines within your home and the service line from your home to the curb. We encourage you to look carefully at the services offered in these policies.

### FINANCIAL AWARD

The District was recently awarded the Certificate of Achievement for Excellence in Financial Reporting by the Government Finance Officers Association of the United States and Canada (GFOA) for our annual financial report. This is the seventeenth year The District has received this award.

According to the GFOA press release, the Certificate of Achievement is the highest form of recognition in the area of governmental accounting and financial reporting, and its attainment represents a significant accomplishment by a government and its management. To view the annual report go to **NWWSO.ORG**.

## ANNOUNCEMENTS

**District Board of Trustees Meetings** are held the second and fourth Thursday of every month at 7:30 a.m.

Join us via teleconference, go to [NWWSO.org](http://NWWSO.org) for information.

**THE 2021 DISTRICT OPEN HOUSE HAS BEEN POSTPONED. WATCH FOR FUTURE ANNOUNCEMENTS REGARDING THIS EVENT.**



#### Mission

*Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.*

# CONSTRUCTION CORNER

## CURRENT PROJECTS

### DISTRICT-WIDE: RESTORATION

Crews will return to work sites of multiple locations throughout The District to perform pavement and yard restoration this spring.

### MCCOMB SANITARY/STORM SEWER REPLACEMENT

Through April, intermittent road closures are possible on areas of Main Street, Park Drive, and Cora Street. Project complete: July. Project Investment: \$950,000.

### PERRYSBURG TOWNSHIP SEWER LINING

Through July, lane restrictions are possible on Mandell Road and in Perrysburg Heights for sewer rehabilitation. Project complete: August. Project investment: \$1,230,000

### DISTRICT-WIDE: VALVE MAINTENANCE

Crews will be performing waterline maintenance throughout The District. Work involves turning valves, which may cause discolored water. Residents are advised to flush their taps if this occurs.

### DISTRICT-WIDE: BULK WATER REPLACEMENT

The District is upgrading all bulk water stations. Stations may experience short-term service outages.

For updates on all construction projects, visit:

[nwwsd.org](http://nwwsd.org)



Above photo: The District is replacing aged sewer lines in the Village of McComb. The project also separates storm sewer lines from sanitary sewer lines. This improvement will help prevent sewer overflows during heavy rain events. This is part of our continued efforts in improving the water and sewer infrastructure in this rural community.

# WINTER AVERAGING

One of the most frequent billing questions our customer service department receives is regarding winter averaging. This is a billing method The District uses to give you a break on sewer billing costs during the summer, which are higher water usage months.

If you are eligible, The District calculates your water consumption used during the winter months as the basis for sewer charges throughout the year. This means that you will not pay additional sewer charges for water used for lawn irrigation, washing cars, landscaping, gardening, or filling pools.

Most eligible customers are put on winter averaging automatically. You can opt-out of winter averaging, especially if you use a high amount of water over the winter with low use in the summer.

The winter averaging changes to your bill do not appear until you receive your May bill.



## A MESSAGE FROM THE WCHD



**COVID-19 vaccine appointments  
open at noon on Fridays**

**419-823-9512**

Choose Option 1 for vaccine scheduling and information.

**419-823-9528**

Call to hear a recorded message about Wood County's vaccine campaign.



[www.WoodCountyHealth.org](http://www.WoodCountyHealth.org)



Sign up for an on-call list on our website

## CONTACT THE DISTRICT

**VISIT :** 12560 Middleton Pike,

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8:00am to 5:00pm

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Northwestern Water and Sewer District



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