



System Maintenance Project

Starbright Subdivision, Oregon, and Ayers Road Waterline Replacement

The Northwestern Water and Sewer District will be starting a waterline project in your neighborhood within the next few weeks. This important project will improve water service and maintain fire protection in the area. This will be completed by replacing an existing aged waterline.

To complete this project, the Northwestern Water and Sewer District contractor is planning to conduct the following work in Phases:

- **Phase I** The first phase of this project will be to install a new waterline where an existing waterline currently exists along the East Side of Oregon Road From Route 795 to Ayers Road.
- **Phase II** The second phase of this project will be to install a new waterline where an existing waterline also currently exists along the North Side of Ayers Road From Oregon Road to 1,300 feet East of Oregon Road.
- **Phase III** The third phase of this project will be to install a new waterline to replace an existing waterline along both Starbright Boulevard and Staridge Court.
- **Phase IV** The fourth phase of this project will be to install a new waterline to replace an existing waterline along Stargate Road.
- **Phase V** The fifth and final phase of this project will be to mill existing pavement at Stargate Road, Staridge Court, and Starbright Blvd - followed by placing a new surface course of asphalt.

We realize that a project of this scope often raises a lot of questions, and we're committed to answering them. Below are answers to questions that you may have. We also are including ways for you to get up-to-date information about the project in person and on the phone. Please check out our website (nwwsd.org-Current Projects section) and District Facebook page.

When will the project start/end?

The project is expected to begin in mid July and be completed by late fall. The District will have a representative on site throughout the construction process to provide you with updates and answer questions you might have.

What is the impact to residents/businesses and roadways?

The project will begin in mid July and will require some lane restrictions. Phase I & Phase II should not significantly impede vehicle traffic. Phases III, & V will have portions of Starbright and Staridge closed to thru traffic but access to homes will be maintained. Phase IV Traffic will be maintained for all Stargate Road residents at all times. Slight delays may occur on occasion.

Will I have to pay for this project?

The cost of this project is \$983,000. Because this project is a District Capital Improvement Project, there will be no requirement for residents to pay additional costs. The project is funded from general revenue maintenance fund.

Will digging occur in my yard, and if so, when will it be restored?

The proposed waterline will be installed in the road Right of Way (ROW). Restoration will occur once the project is complete, as weather permits. Any damages to yards, driveways, roads, etc. will be repaired after the main line sewer has been installed. **All property within the public ROW is subject to removal for the installation of the waterline system, to include landscaping, invisible fences, sprinkler systems, etc. A District representative can identify the ROW where needed. Additionally, this property will not be the responsibility of the District or the contractor to replace.**

Will there be interruptions with my service?

There will be scheduled water service interruptions during this project. You will be notified prior to the scheduled service interruptions. Unfortunately due to the age and condition of the existing waterline, there may also be some unscheduled service interruptions. If it becomes necessary to boil your water, we will notify you with boil water advisory.

How do I get answers to my specific questions? You can call the District at 419 354-9090 ext. 173 or toll free 877-354-9090 ext. 173 and ask to speak with Ray Donald, Project Manager. You can also speak to the District on site representative or contact us on our web site.

Only those residents affected by the project are being notified. If you have neighbors that have not been receiving our correspondences, please refer them to us.

Thank you for your patience and understanding.

Sincerely,
Northwestern Water & Sewer District

Tom Stalter
Manager of Engineering Services
June 27, 2017