



Water Works

Volume III, Issue I

January 2015

Rate adjustment takes effect Jan. 1

As mentioned in our November and December newsletters, there will be a slight increase to rates as of Jan. 1, 2015. The board approved a \$1.76 per 1000 cubic foot increase for water and \$3.92 for sewer accounts; there are 7.48 gallons/water in one cubic foot. What this means, is that a family of four using 1100 cubic feet will notice an additional \$7.05/month on their bill (for operation and maintenance charges). This is for existing monthly customers; phased-in customers to the full rate in 2015 would increase \$10.36/month. This adjustment is in addition to any increases from treatment providers (the cities that supply your water) and represents general increases to the District's rates. Your actual increase depends on the specific requirements of the area you live in within the District's service area. To learn more, visit our website where we have detailed FAQ on the adjustment: www.nwwsd.org.



Year-end recap of various grants received

Several of our projects receive qualifying grants and low-interest loans to help underwrite the costs. These forms of financing reduce the dependency on rate revenue to pay for the expenses.

These funds come from various sources such as USDA, CDBG, DEFA, OPWC, which are all either state or federal agencies.

Winter averaging

Winter averaging is a billing method developed to give you the best possible break on sewer billing costs. If you are eligible, this method takes the water consumption used in the winter quarter as the basis for billing sewer charges throughout the year. You will not be paying additional sewer charges for warm



weather purposes such as watering lawns, washing cars, landscaping, gardening, or filling pools. Some treatment providers may not use this same billing method for their charges. Most eligible residential customers are put on winter averaging automatically. For questions, please contact us at district@nwwsd.org or 419-354-9090 / 877-354-9090.

Lower your bill with free AquaHawk service

AquaHawk Alerting is a free service for NWWSD customers to help manage water usage and lower utility bills. Customers who sign up for AquaHawk will get notifications if their water consumption indicates that there might be a leak or other critical issue. Sign up for free at nwwsd.org.



Holiday closure

Just a reminder that we'll be closed for Martin Luther King Day on Monday, Jan. 19, 2015.

Board member opportunities

From time to time, board openings occur with the District. Our board members are appointed by the member municipalities, township or Wood County Commissioners. If an opening occurs the appointing authority has 30 days to name a replacement. If you have interest in becoming a board member please contact the District for an application.

By-the-numbers summary

It's always interesting to look at a company strictly "by the numbers."

Here is ours from a general overview:

- \$180 million in assets
- 18,563 customers
- 415 miles of water line
- 304 miles of sewer pipe
- 65 employees
- 7 WaterSheds and 5 bulk water stations

For the year 2014 (as of Dec. 1):

- 88 water leaks
- 85 water taps
- 3664 hydrants flushed
- 78 wet wells cleaned
- 58 total board and committee meetings

Water tower Wednesday

Water doesn't have to be boring, and neither does Wednesday! Getting over the mid-week hump has never been easier with "Water Tower Wednesday," a fun, new feature at our Twitter page.



Each Wednesday we'll tweet a photo of a cool water tower from Ohio, or around the world. We invite you to take a selfie with one of our water towers around the county, or with another water tower of interest and maybe you'll be a Twitter star. We're still sending operational tweets at **@EmilyPostsNWWSD**, but you can catch Water Tower Wednesday at our new, general Twitter feed: **@NWWSD**. Follow us on both!

United Way drive

For several years now, the board and staff of the District have taken part in the local United Way campaign. We just completed the 2015 United Way drive and had 9.4% participation totaling \$2262 in donations for the use of the county and national United Way charities. Nice going for all of those who were involved!



How to Reach Us

- The District's office is located at 12560 Middleton Pike, Bowling Green, Ohio
- Our mailing address is P.O. Box 348, Bowling Green, Ohio 43402.
- Our local phone number is (419) 354-9090, toll-free is (877) 354-9090, and fax is (419) 354-9344.
- The District's office hours are 8:00 a.m. to 5:00 p.m., Monday-Friday.
- You can also e-mail the District at district@nwwsd.org.
- Follow us on Facebook and Twitter!

Sincerely,
Jerry Greiner, President