



Water Works

Volume III, Issue VI

June 2015

AquaHawk on-line service

AquaHawk Alerting is a free service for NWWSD customers to help manage water usage and lower utility bills. Customers who sign up for AquaHawk will get notifications if their water consumption indicates that there might be a leak or other critical issue. Sign up for free at nwwsd.org.



Operations cleanup

Sometimes during the cold weather months we conduct work that involves digging, and it's difficult to sufficiently restore things properly due to the icy ground. If your property was affected by this work, you should have received our letter by now indicating that we're coming soon to clean things up. Usually we do this in the late spring or early summer when the cold is officially gone for the season.

Mike Scott leaves board

Mike Scott, Rossford, has resigned from his position as NWWSD's board president to accept the position as Rossford's new city administrator, where he will begin this month.



Scott has served on the board since 2013 and as chairman for the past year. He had been working as a consultant by providing data processing and vendor management consulting services to financial institutions and government agencies throughout the US.

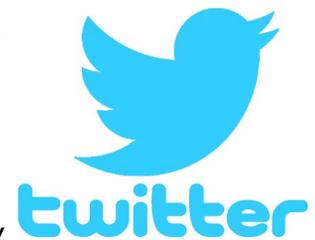
Scott has served in government and like entities in the past, having been a member of city council, zoning and planning commission, and as chair of the Wood County Port Authority.

We wish Mike the very best in his new position, and look forward to collaborating with him on future projects as NWWSD and Rossford often work closely together.

Using Twitter to build relationships

You may know we offer you two Twitter sites: one which aims to offer updates, from the operations department, which is found at [@EmilyPostsNWWSD](https://twitter.com/EmilyPostsNWWSD), and another which shares general company information and events, located at [@NWWSD](https://twitter.com/NWWSD).

If you've checked out the latter, you may have noticed we've gained a sizable following. While we heartily welcome our customers to [@NWWSD](https://twitter.com/NWWSD), we've found that Twitter feed to also be very useful for connecting with media, local community groups and like national organizations. That site has become a very useful and valuable tool for communication, and we invite you to follow along as we continue to navigate the social media waters.



We've grown to over **300 followers** — are you one of them?

CCR's are here

The EPA requires public water suppliers that serve the same people year round (such as community water systems like NWWSD) to provide Consumer Confidence Reports (CCR) to their customers. These reports are also known as annual water quality reports or drinking water quality reports.

The CCR reports are currently available on our website under the operations tab, or a hard copy can be obtained by contacting our customer service department. A total of nine reports are completed annually that include the following systems: Bowling Green Road West, Bloomdale, Fostoria, Middleton Twp., Oregon Master Meter Area, Otterbein Portage Valley, Portage, Toledo Master Meter Area and Weston.

Need bulk water? Filling a pool?

We sell water to commercial users through a metered facility at six facilities: 1. County landfill, 2. At the corner of Bays Road and Rt. 25, 3. Weston water tower, 4. CSX facility, 5. Lemoyne Road at the Luckey Farmers Grain Elevator, 6. Our main headquarters on SR 582. We offer 24-hour a day access through an automatic card which recognizes owners and bills them for their measured usage. For more information and to obtain a card, please call us.



Water is inexpensive when filling a pool or reopening a pool in the spring. When faced with buying pool chemicals in the range of \$30-\$100, simply using our public, chlorinated, potable water is cheaper and easier than trying to adjust a pool.

Who do you call?

When you're troubled, down and out about your water distribution, who do you call?

It's an easy answer, "It's us!" With 30 field employees, 10 engineering staff, and 5 meter/field reps working here daily, that's our job! Or at least it is our job on the public side of your water meter. So, call us at 877-354-9090 x170 for water breaks and repairs, restoration work, and hydrant maintenance, as well as many sanitary sewer collection responsibilities.

However, if it's on your side of the meter, it's probably your responsibility to fix and maintain. When in doubt, ask us.

Office closed

Just a friendly reminder that we'll be closed on **Friday, July 3**. We wish you a very happy and safe Independence Day.

It pays to have "friends" - Like us and win \$100

We're always on the lookout for new friends, and by liking us at Facebook and sending us an email with your name & billing address to pr@nwwsd.org, you'll be entered in a quarterly drawing to win \$100. It's that simple. The next drawing date is **July 1**, so enter soon.

How to Reach Us

- The District's office is located at 12560 Middleton Pike, Bowling Green, Ohio
- Our mailing address is P.O. Box 348, Bowling Green, Ohio 43402.
- Our local phone number is (419) 354-9090, toll-free is (877) 354-9090, and fax is (419) 354-9344.
- The District's office hours are 8:00 a.m. to 5:00 p.m., Monday-Friday.
- You can also e-mail the District at district@nwwsd.org.
- Follow us on Facebook and Twitter! **Also, we have a new blog: <https://jerrygreinernwwsd.wordpress.com/>**

Sincerely,
Jerry Greiner, President