



Water Works

Volume IV, Issue II

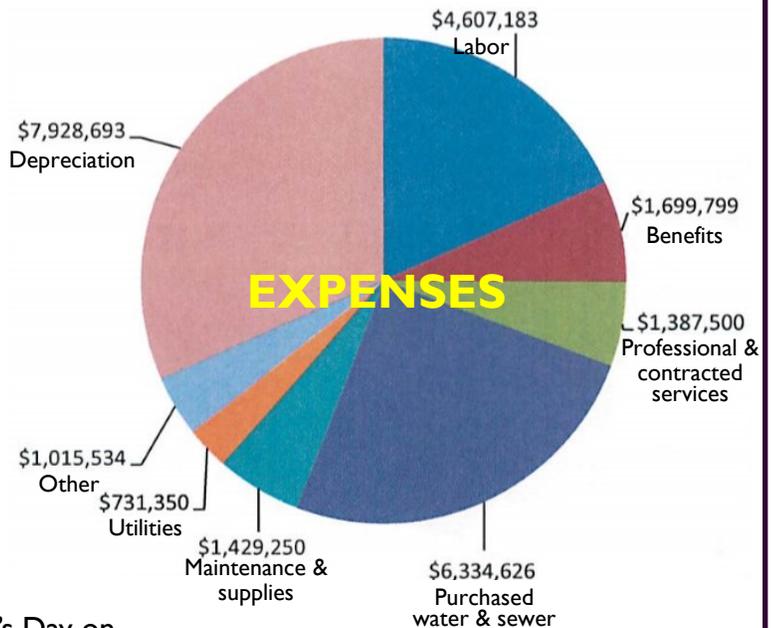
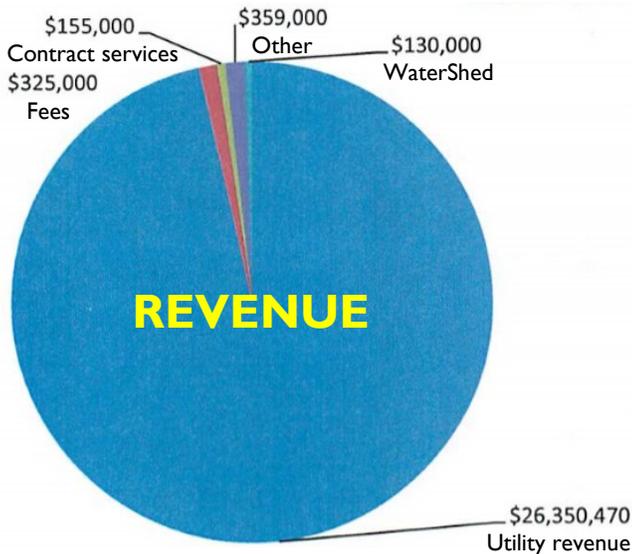
February 2017

Rate adjustment took effect Jan. 1

Just a reminder that customers will notice a slight increase to rates starting in 2017. The board approved a \$2.55 per 1000 cubic foot increase for water and \$4.80 for sewer accounts. To learn more, visit our website where we have a detailed explanation on the adjustment: www.nwwsd.org.

Operating budget

Our team has been hard at work finalizing our 2017 budget, recently approved by the board. Here's an overview of revenue and expenses for the year ahead.



Closed President's Day

Just a reminder that we'll be closed for President's Day on **Monday, Feb. 20, 2017.**

Annual customer open house

Mark your calendars for the annual open house on **Sunday, May 7.** It's a great time for customers to interact with employees, meet the board members, and check out the equipment and buildings on the grounds. It's always a family-friendly event with games and items for the kids to do and see. Plenty of good food is prepared for all attendees. We'll keep you posted on specific details as the date nears.

Trustee Schulte honored at holiday gathering

At the end of the year, we held a farewell party for longtime Trustee Lyle Schulte, who has served on the board for 17 years and is now stepping down. Schulte, a Lake Township resident, is a former board chairman, and has served on several board committees. He is retired from Libbey-Owens-Ford Glass Company and is a former Lake Township trustee. We'll miss his valuable insight and knowledge, and wish him the best in the years ahead. The event also gave us the opportunity to share our history with many in attendance, recount some memorable moments from local dignitaries, and also honor some of our early and longtime leaders.

New public information officer

NWWSD welcomes our new Public Information Officer Theresa Pollick, who will serve in a pivotal role as our primary communications professional and media spokesperson. She will also direct all marketing efforts as we share our important message with our growing customer base in northwest Ohio. She will also design and produce this monthly newsletter and coordinate our social media.



Pollick comes to us from the Ohio Department of Transportation, where she served over nine years as Public Information Officer. Prior to her current position, she worked as a meteorologist and reporter at television stations, including 13abc in Toledo and WLIO in Lima. Theresa is a proud graduate of BGSU, holds a Broadcast Meteorology certificate from Mississippi State, and is a certified Advanced Public Information Officer through the Federal Emergency Management Agency. Theresa currently lives in Waterville with her husband and two daughters.

\$200 million in assets

NWWSD now owns over \$200 million in assets! “This milestone,” said Kay Ball, CFO, “is a remarkable testament to the hard work and dedication of the Board of Trustees, the leadership and the employees. This growth is in direct support of our mission.”

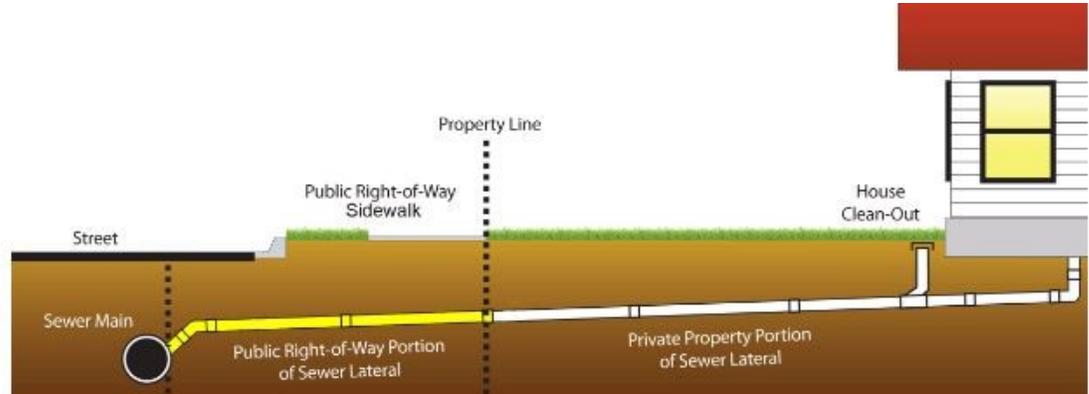
The \$200 million is a combination of cash, receivables, investments and plant assets. The majority, \$177 million, represents the District’s infrastructure, which includes hundreds of miles of water and sewer lines, water towers, pump stations, vehicles, buildings (such as water and sewer plants) and construction projects currently underway. In recent years, the board has supported an aggressive approach to capital projects, taking advantage of available low interest rates and grant opportunities. Currently, the District has \$68 million in debt related to capital projects. The District’s total equity is 62 percent of total assets, a ratio that the Board watches closely.

Public vs. privately owned laterals

The District owns the water and sanitary sewer lines located in the public’s right-of-way. Usually the lines in the ground on the homeowner’s land are private, or owned by the homeowners.

What’s the difference?

Public utility companies generally don’t take ownership, operation, or replace private water service lines or private sanitary sewer lines. Getting approval to come onto private property and working on underground utilities in those areas get complicated with other buried telephone lines,



cable, storm, irrigation systems, invisible pet fences, landscaping, etc.

How do I know the difference? On water lines, we claim public responsibility from the line in the street to the meter pit or the shutoff valve. Generally, these are near the edge of the street, or lying within the dedicated public right-of-way. On sanitary sewer lines, we are responsible from the sewer main in the street to cleanout (an underground metal box) which is used to “clean-out” debris that may cause blockages.

How to Reach Us

- The District’s office is located at 12560 Middleton Pike, Bowling Green, Ohio.
- Our mailing address is P.O. Box 348, Bowling Green, Ohio 43402.
- Our local phone number is (419) 354-9090, toll free is (877) 354-9090, fax is (419) 354-9344.
- The District’s office hours are 8:00 a.m. to 5:00 p.m., Monday-Friday.
- You can also e-mail the District at district@nwwsd.org.
- Follow us on Facebook, Twitter and at our blog: <https://jerrygreinernwwsd.wordpress.com/>

Sincerely,
Jerry Greiner, President