



NORTHWESTERN
THE DISTRICT
WATER & SEWER



Pictured above: A clarifier located at the new South East Water Reclamation Regional (SEWRR) Facility in Bloomdale, Ohio. The facility serves two villages, Bairdstown and Bloomdale, ensuring clean water for both communities and the Lake Erie Watershed.

WATERWORKS

Volume VII | Issue XII

2018 RATE UPDATE

The District's rates are one of our sources of revenue for funding operating expenses and capital improvements. Other sources include grants, low-interest loans and fees.

This past year, operational expenses have only moderately increased. Construction costs have been competitive and labor and materials have slightly increased.

Overall consumption is flat or declining. Businesses and homes have moved to low-flow plumbing fixtures and implemented conservative practices. The result: less demand and less flows.

We are drafting our 2018 budget to determine whether we will be recommending a water or sewer rate increase.

While it is likely that there will be an increase; we are working to keep it to a minimum.

Keep in mind that depending on your location, the water or sewer treatment provider may have an increase which will impact your bill.

By late December we will have a decision on 2018 rates from our Board. We will provide an update for you on social media and in our January customer newsletter.

Jerry Greiner, President

President

Responsible for every drop.

CUSTOMER CARE

FREEZING METERS

While The District is in the process of relocating most meters closer to the roadway in meter pits, you still may have a water meter located in your garage or house. In some cases, they are uninsulated and could cause the meter to freeze and break.

Homeowners are responsible for protecting a meter that is inside a home or garage. Call 1.877.354.9090 with this or other questions.



DATA UPGRADE

The District's telemetry system is a key component of our information infrastructure for maintaining operational efficiency and controlling labor costs. Our staff is responsible for over 150 remote sites spread across almost 600 square miles of service area.

The telemetry system, also known as a SCADA system (for "Supervisory Control and Data Acquisition"), provides remote monitoring and control capabilities that allow our staff to ensure normal water and sewer operations, without having to visit remote equipment on a daily basis.

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ANNOUNCEMENTS

District Board of Trustees Meetings are held the second and fourth Thursday of every month at 7:30 a.m.

Board meetings are open to the public.

WANT \$50 OFF YOUR BILL?

The District is giving away five \$50 credits to customers who fill out our survey. Go to NWWSD.ORG for more!

Our offices will be closed in observance of the following holidays:

- Friday, December 22: Office closes at noon for Christmas Eve
- Monday, December 25: Christmas Day
- Monday, January 1: New Year's Day
- Monday, January 15: Dr. Martin Luther King Jr. Day

Mission

Our goal is to be the premier water and wastewater provider in Northwestern Ohio. We are committed to sound financial management, responsible environmental stewardship, responsive public service, superior customer service, and responsible economic growth. We strive to field a skilled, respectful, and cooperative workforce dedicated to the highest professional and ethical standards; we support them with appropriate training and technology.

CONSTRUCTION CORNER

HAMLET WATERLINE REPLACEMENT

This project includes the replacement of over 3,700 feet of substandard waterline in the Hamlet subdivision in Perrysburg Township. The waterline problems were identified as part of the District's Asset Management program. Multiple repairs have been completed in the last several years at a considerable cost. To reduce or eliminate future costs, the decision was made to replace the existing waterline with new 8" waterlines. The project includes the restoration of significant asphalt pavement and landscaping. Over 100 homes and customers will be affected by the project. Construction is expected to begin in the spring.

OTHER PROJECTS

MILLBURY- SEWER WORK

Through June 2018, lane restrictions are possible in Millbury for sewer work and manhole repairs.

PERRYSBURG TOWNSHIP-THE HAMLET SUBDIVISION

The water line project in the Hamlet is expected to start in the spring.

PERRYSBURG TOWNSHIP- INFLOW & INFILTRATION

Crews will be repairing sewers throughout Perrysburg Township through the fall of 2018. Intermittent lane restrictions are possible throughout Perrysburg Township during construction.

For updates on construction projects, visit:

nwwsd.org



#WATERSHED WEDNESDAY

The District wants you to try the new Northwood & Walbridge WaterShed water! Every Wednesday through December, free tokens are available at the Frisch's Big Boy in Northwood & the Walbridge Library. Bring your containers and fill up this Wednesday!

DISTRICT BOARD UPDATE

All members of the current Northwestern Water and Sewer District Board of Trustees will return in 2018. The District was established to have representation from the regions we serve. Member municipalities, townships and the Wood County Commissioners each elect three board members to serve a three-year term.

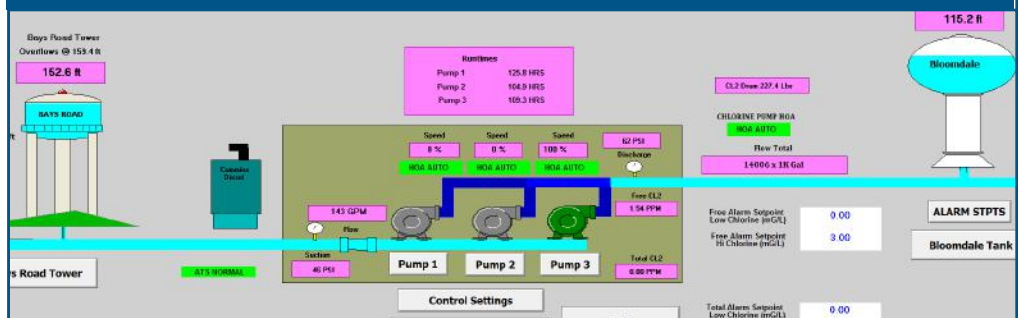
The 2018 District board members are: Mark Sheffer, Steve Arnold, John Cheney, Melinda Kale, Rob Armstrong, William Hirzel, Leonard Michaels, Doug Miller, and Bill Verbosky.

TRUSTEE FEATURE: BILL VERBOSKY



Trustee Bill Verbosky resides in the City of Rossford. He recently was reappointed by the municipal members of The District to serve another three-year term. Mr. Verbosky is a retired banker and currently a small business owner in Rossford. Before he was appointed to The District, he served a combined twenty-five years as mayor and as a member of Rossford's city council.

DATA TRACKING (CONTINUED)



The above graphic shows the flow of water being pumped from our Bays Road Water tower to the Bloomdale tower. Operators can monitor the system 24/7 and are alerted to any issues.

The District is currently upgrading the communication system used to pass the data from the remote sites to our main office. Some of our existing sites were deployed in the mid 90's using radio technologies. These systems are showing their age and we are migrating to newer network-based data transport systems. As we upgrade the platform, we are also replacing existing monitoring hardware with newer, lower-cost equipment. When complete, the upgrade will provide greater reliability and enhanced security for all of our telemetry data.

CONTACT THE DISTRICT

President Jerry Greiner's Blog

THE LEAK
Read it at nwwsd.org

VISIT : 12560 Middleton Pike,
Bowling Green, Ohio
MAIL: P.O. Box 348,
Bowling Green, Ohio 43402.

HOURS: Weekdays
8:00am to 5:00pm

PHONE: 877.354.9090

EMERGENCY/AFTER HOURS
PHONE: 419.354.9001

Web: nwwsd.org



district@nwwsd.org



Northwestern Water and
Sewer District



[@NWWSD](https://twitter.com/NWWSD)

